The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 614-766-5800 or visit us at www.mycarefactor.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.mycarefactor.com or call 614-766-5800 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	$0/Individual or $0/family Out-of-network: $0/individual or $0/family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive care and primary care services are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	Yes. $50 individual / $0 family for dental, if elected.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	For network providers $6350 individual / $12,700 family For Out-of-Network – N/A	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Non-Precertification Penalties; Amounts over Usual and Reasonable.	Even though you pay these expenses, they don't count toward the out–of–pocket limit.
Will you pay less if you use a network provider?	Yes. See www.mycarefactor.com or call 614-766-5800 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.

Do you need a referral to see a specialist?	No.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic (includes tele-health services)	Primary care visit to treat an injury or illness	$15 copay	$30 Copay	
	Specialist visit	$15 copay	$30 Copay	
	Preventive care/screening/ immunization	No charge	No charge	
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance after deductible	20% coinsurance after deductible	
	Imaging (CT/PET scans, MRIs)	10% coinsurance after deductible	20% coinsurance after deductible	
	COVID-19	No Charge	No Charge	Out-of-Network will be paid at the Usual, Reasonable, and Customary rate
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.magellanrx.com	Generic drugs (Tier 1)	$4 copay	$4 copay	May order copays: $8/$20/$40
	Preferred brand drugs (Tier 2)	$10 copay	$10 copay	
	Non-preferred brand drugs (Tier 3)	$20 copay	$20 copay	
	Specialty Drugs	$100 copay May be available through the Select Drugs and Products Program	N/A	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance after deductible	20% coinsurance after deductible	
	Physician/surgeon fees	10% coinsurance after deductible	20% coinsurance after deductible	
If you need immediate medical attention	Emergency room care	$75 copay	Paid same as Network	Non-Emergency $75 copay then 0% coinsurance/$75 copay then 20% coinsurance
	Emergency medical transportation	10% coinsurance after deductible	20% coinsurance after deductible	
	Urgent care	$25 copay	$50 copay	
If you have a hospital	Facility fee (e.g., hospital room)	10% coinsurance after	20% coinsurance after	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
stay		deductible	deductible	
	Physician/surgeon fees	10% coinsurance after deductible	20% coinsurance after deductible	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% coinsurance after deductible	10% coinsurance after deductible	In-Network OV: $15 copay
	Inpatient services	10% coinsurance after deductible	10% coinsurance after deductible	
If you are pregnant	Office visits	$15 copay	20% coinsurance after deductible	
	Childbirth/delivery professional services	10% coinsurance after deductible	20% coinsurance after deductible	
	Childbirth/delivery facility services	10% coinsurance after deductible	20% coinsurance after deductible	
If you need help recovering or have other special health needs	Home health care	10% coinsurance after deductible	20% coinsurance after deductible	
	Rehabilitation services	10% coinsurance after deductible	20% coinsurance after deductible	Visits in excess of 10 per Calendar Year must be pre-certified for Speech Therapy. Visits in excess of 15 per Calendar Year must be pre-certified for Physical Therapy.
	Habilitation services	10% coinsurance after deductible	20% coinsurance after deductible	
	Skilled nursing care	10% coinsurance after deductible	20% coinsurance after deductible	30 days per Calendar Year
	Durable medical equipment	10% coinsurance after deductible	20% coinsurance after deductible	No coverage for charges in excess of the purchase price.
	Hospice services	10% coinsurance after deductible	20% coinsurance after deductible	
If your child needs dental or eye care	Children's eye exam	No Covered	Not Covered	
	Children's glasses	Not Covered	Not Covered	
	Children's dental check-up	0% coinsurance	0% coinsurance	2 per Calendar Year if dental elected

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your plan document for more information and a list of any other excluded services.)

- Cosmetic Surgery
- Weight Loss Programs
- Hearing Aids
- Long Term Care
- Non-emergency care when traveling outside the U.S
- Routine Foot Care

Questions: Call 614-766-5800 or visit us at www.mycarefactor.com

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)	
• Organ Transplants	• Chiropractic Care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. For more information on your rights to continue coverage, contact the plan at 614-766-5800. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: www.mycarefactor.com or by calling 614-766-5800.

Does this plan provide Minimum Essential Coverage? **Yes**.
If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? **Yes**.
If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:
Spanish (Español): Para obtener asistencia en Español, llame al 614-766-5800.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 614-766-5800.
Chinese (中文): 如果需要中文的帮助，请拨打这个号码 614-766-5800
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 614-766-5800.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	$0
Specialist copayment	$15
Hospital (facility) coinsurance	10%
Other coinsurance	10%

This EXAMPLE event includes services like:
Specialist office visits (*prenatal care)*
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work)*
Specialist visit *(anesthesia)*

Total Example Cost	**$12,700**

In this example, Peg would pay:

Cost Sharing	
Deductibles	$0
Copayments	$15
Coinsurance	$1,270
What isn't covered	
Limits or exclusions	$0
The total Peg would pay is	**$1,285**

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	$0
Specialist copayment	$15
Hospital (facility) coinsurance	10%
Other coinsurance	10%

This EXAMPLE event includes services like:
Primary care physician office visits (*including disease education)*
Diagnostic tests *(blood work)*
Prescription drugs
Durable medical equipment *(glucose meter)*

Total Example Cost	**$5,600**

In this example, Joe would pay:

Cost Sharing	
Deductibles*	$0
Copayments	$15
Coinsurance	$560
What isn't covered	
Limits or exclusions	$0
The total Joe would pay is	**$575**

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

The plan's overall deductible	$0
Specialist copayment	$15
Hospital (facility) coinsurance	10%
Other coinsurance	10%

This EXAMPLE event includes services like:
Emergency room care *(including medical supplies)*
Diagnostic test *(x-ray)*
Durable medical equipment *(crutches)*
Rehabilitation services *(physical therapy)*

Total Example Cost	**$2,800**

In this example, Mia would pay:

Cost Sharing	
Deductibles*	$0
Copayments	$15
Coinsurance	$280
What isn't covered	
Limits or exclusions	$0
The total Mia would pay is	**$295**

*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

The **plan** would be responsible for the other costs of these EXAMPLE covered services.